

# Service Report



Water Solutions Engineering Customer						
System	Testing Parameters					
Towers	Conductivity (mmhos)	pH	Cycles (calculated)	MB (CFU)	Moly (PPM)	Comments
<b>Make-up</b> (Limits)	264 (200 - 400)	7.2 (6 - 8)				
<b>Tower 1</b> (Limits)	927 (800 - 1000)	8.6 (8 - 9)	3.5 (3 - 4)	10 (below 10 <sup>4</sup> )	0.73 (0.5 - 1.0)	
<b>Tower 2</b> (Limits)	642 (800 - 1000)	8.3 (8 - 9)	2.4 (3 - 4)	100 (below 10 <sup>4</sup> )	0.42 (0.5 - 1.0)	BD valve stuck open-- operator notified
<b>Tower 3</b> (Limits)	981 (800 - 1000)	8.7 (8 - 9)	3.7 (3 - 4)	0 (below 10 <sup>4</sup> )	0.81 (0.5 - 1.0)	
<b>Tower 4</b> (Limits)	421 (800 - 1000)	7.6 (8 - 9)	1.6 (3 - 4)	10 (below 10 <sup>4</sup> )	0.21 (0.5 - 1.0)	Basin overflowing to drain--operator notified
<b>Tower 5</b> (Limits)	974 (800 - 1000)	8.7 (8 - 9)	3.7 (3 - 4)	10 (below 10 <sup>4</sup> )	0.83 (0.5 - 1.0)	
Boilers	Conductivity (mmhos)	pH	Total Hardness (PPM)	P-Alk (PPM)	Sulfite (PPM)	Comments
<b>Softened MU</b> (Limits)	275 (200 - 400)	7.1 (6 - 8)	0 (0 - 2)			
<b>Boiler 1</b> (Limits)	2762 (2000 - 3000)	10.7 (9 - 11)	(Less than 20)	524 (300 - 600)	48 (30 - 60)	
<b>Feedwater</b> (Limits)	267 (200 - 400)	8.7 (8 - 9)	11 (0 - 2)			
<b>Condensate</b> (Limits)	18 (Less than 30)	8.6 (8 - 9)				
<b>Package Boiler</b> (Limits)	1724 (1000 - 2000)	10.2 (9 - 11)	7 (Less than 10)	260 (300 - 600)	24 (30 - 60)	Increase chemical pump setting 10%

## Summary

**Towers:** Towers #2 and #4 require operator attention especially #4. All other towers were operating within limits. All controller readings were within 10% of handheld meter.

**Boilers:** Pump setting on package boiler chemical should be increased by 10% to get P-Alkalinity and sulfite back within limits. Boiler scale, corrosion and oxygen pitting could result over time if these levels are below our lower limits.

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Closed Loops	Conductivity (mmhos)	pH	Microbiological (CFU)	Nitrite (PPM)	Comments
Loop MU (Limits)	271 (200 - 400)	7.3 (6 - 8)			
Loop #2 (Limits)	327 (200 - 500)	7.6 (7 - 8)	10 (below 10 <sup>4</sup> )	928 (500 - 900)	Reduce chemical feed.
Loop #3 (Limits)	377 (200 - 500)	7.7 (7 - 8)	100 (below 10 <sup>4</sup> )	782 (500 - 900)	

## Summary

Closed Loops: Chemical level in Loop #2 is just above our upper limit but this should drop when make-up water is added. This will not damage the system but adds unnecessary cost to your chemical treatment program. All other systems were operating within control limits.

## Additional Comments

Overflow from Tower #4 should be addressed as soon as possible as this system is not adequately protected from scale and corrosion. In addition, operating under these conditions will result in additional cost for your program due to the water and chemical overflowing to drain. Please correct immediately and let us know if we can be of assistance. Tower #2 and the Package Boiler should be addressed also but these two systems are not in need of attention as quickly as Tower #4.

**Thank you for your business!**